

Manager, Passes and Concessions
 Rail Corporation New South Wales
 P.O. Box K349
 HAYMARKET NSW 1238

APPLICATION for ASSISTANCE DOG PASS

I, <name> _____ of <address> _____ make application for an Assistance Dog Pass (“Pass”) for my assistance dog <name of dog> _____ to travel on CityRail and CountryLink train, bus or coach services and be on RailCorp premises/property (“the Services and Premises”).¹

In accordance with the requirements of the RailCorp *Standard on Animals on CityRail and CountryLink Services and Premises*, I provide with this application the following evidence/documentation of my eligibility to be issued a Pass: -

No	Conditions of Issue	Documentation Provided Yes/No
1	I have a disability within the meaning of the <i>Disability Discrimination Act 1992</i> (Cth) or the <i>Anti-Discrimination Act 1977</i> (NSW). <i>Note: If you have a permanent disability within the meaning of these Acts the evidence need only be produced once, at the time of the initial application.</i>	
2	My assistance dog is trained to assist me to alleviate the effects of my disability on public transport.	
3	My assistance dog has passed an acceptable behavioural training course. An acceptable behavioural training course is one that is recognised by a training or breeding organisation and approved by RailCorp, which certifies that the dog is trained in, but not limited to, the following skills/attributes: high standard of appropriate behaviour (eg. sociability with other animals, non-aggressive behaviour; obedience to the handler’s commands etc.); non barking behaviour; experience in real-life situations; appropriate hygiene, including toileting on command; travelling in confined and congested spaces; quiet, controlled response to noise, crowds, and stressful situations; and travelling on a train, bus or coach and associated transport facilities. <i>Note: the evidence/documentation to satisfy this requirement should be no more than 30 days old from the date of application.</i>	
4	I am trained to handle the dog by the same approved training organisation.	
5	My assistance dog and I have undergone refresher training in the past 12 months to maintain our respective skills (if applicable).	
6	I have signed the Indemnity Form (in Schedule 1) and had it witnessed.	

¹ Services and Premises include paid and unpaid areas of CityRail and CountryLink premises and services.

7	My assistance dog is registered with my local Council.	
8	Colour photograph of my dog is attached hereto.	

By signing this application hereunder, I undertake to comply with the conditions of travel specified in Schedule 2 to this application, and acknowledge that RailCorp reserves the right to revoke the Pass at any time in the event of a breach of any of the Conditions of Issue of the Pass and/or Conditions of Travel by me and/or my assistance dog.

Signature of applicant

Print name in full

Date

SCHEDULE 1

RAIL CORPORATION NEW SOUTH WALES (“RailCorp”)

INDEMNITY

I, <name> _____ of <address> _____ have received permission, subject to meeting all of the requirements specified in writing from RailCorp, to allow my assistance dog, <name of dog> _____ to travel on CityRail and/or CountryLink services and/or be on RailCorp premises/property (“**the Services and the Premises**”)² for the period <commencing and finishing dates>.

In consideration of being granted the permission to do so, I agree to and acknowledge the following:

1. I will be responsible for any injury, loss or damage however caused or contributed to by my assistance dog to the Services and/or the Premises or any person on the Services and/or the Premises;
2. I indemnify RailCorp, its employees, servants, agents and contractors against any claims, suits or proceedings brought against it in any court or tribunal by any person in respect of any injury, loss or damage caused or contributed to by my assistance dog; and
3. I will be liable to RailCorp for any damage to RailCorp property or the property/person of third parties caused or contributed in any way by my assistance dog while on the Services and/or the Premises.

SIGNED BY _____ Applicant _____ Full name Please print	 _____ Witness _____ Full name Please print
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² RailCorp Services and Premises include paid and unpaid areas of CityRail and CountryLink premises, property and services.

SCHEDULE 2

CONDITIONS OF TRAVEL

1. An assistance / therapy dog³ is entitled to travel free with their handler on all CityRail and CountryLink Services.
2. The handler must carry the relevant proof of entitlement when travelling with the assistance / therapy dog on the Services and/or when on the Premises. The proof of entitlement must be produced if requested by any RailCorp employee (including Transit Officers). The handler may also be required to produce identification to verify that the proof of entitlement belongs to him/her, or in the case of dog/s in training, their organisation.
3. Only one (1) assistance / therapy dog may accompany the handler on the Services and/or the Premises at any one time. The exception to this condition is assistance dogs in training.
4. The assistance / therapy dog must be kept under the handler's direct physical control at all times on the Services and/or the Premises by means of a lead, chain or harness.
5. Handlers travelling on Booked services with their assistance / therapy dog must notify CountryLink at the time of booking that they will have their assistance animal travel with them.
6. On Booked services, it may be permissible, in consultation with RailCorp staff, for the assistance / therapy dog to be temporarily left alone and not under the direct physical control of the handler (for example, in order that the handler can obtain food from the buffet car or visit the toilet).
7. The assistance / therapy dog must not:
 - (i) cause any distress or inconvenience to other RailCorp customers or staff;
 - (ii) cause any risk to the health, safety and welfare of any RailCorp employee or any other person whilst on the Services and/or the Premises;
 - (iii) disrupt the operations of RailCorp, the Services and/or the Premises;
 - (iv) sit on seats provided on the Services and/or the Premises; and
 - (v) toilet on the Services and/or the Premises, without the permission of RailCorp staff.
8. The assistance / therapy dog must not consume food and/or water on the Services and/or the Premises.
9. On Booked services, the assistance / therapy dog may be permitted, following consultation with and approval of RailCorp staff, to consume water and/or food.
10. The assistance / therapy dog must be clean and properly groomed at all times whilst on the Services and/or the Premises;

³ Includes guide dogs; hearing dogs; dogs trained to assist a person to alleviate the effects of their disability; and assistance dogs in training.

11. The handler is responsible for the care, conduct and hygiene of their assistance / therapy dog at all times on the Services and/or the Premises, and must clean up any mess made by the assistance / therapy dog.
12. The handler must comply with all reasonable directions given by any RailCorp employee whilst entering, being upon or leaving the Services and/or the Premises with their assistance / therapy dog.
13. RailCorp reserves the right to revoke the Pass issued to / right to travel for a assistance / therapy dog, other than a guide or hearing dog, at any time in the event that the handler and/or assistance dog breaches any of the Conditions of Issue of the Pass and/or Conditions of Travel.
14. The Pass must be renewed every 12 months by the anniversary of the date of issue. It is the responsibility of the applicant to renew the Pass prior to the expiry of the current Pass.